



COMPLAINT FORM

THIS COMPLAINT FORM MUST BE LODGED WITH YOUR CLUB PRESIDENT, OR NOMINATED CLUB COMMITTEE MEMBER (OR IF AN INDEPENDENT TEAM; THE TEAM MANAGER), AS SOON AS POSSIBLE AFTER THE MATCH. THE FORM MUST THEN BE LODGED WITH JNA DIRECTLY FROM THE CLUB (FORMS SENT FROM INDIVIDUALS WILL NOT BE ACCEPTED AND WILL BE RETURNED TO THE CLUB) FORMS CAN BE SENT VIA EMAIL TO - joondalupnetball@bigpond.com , INCLUDING A PAYMENT OF \$25 (EFT DETAILS: BSB: 066-191, ACT NO: 10020757, NARRATION: CLUB & TEAM & SURNAME). ALL RELEVANT REPORTS AND A COPY OF THE EFT PAYMENT RECEIPT MUST ALSO BE PROVIDED. (NOTE: PROTEST/COMPLAINT WILL NOT BE CONSIDERED WITHOUT PAYMENT OF THE FEE AND LODGEMENT OF THIS FORM). REFER TO JNA POLICIES & PROCEDURES)

Club President, or Independent Team Manager, is to sign the form where indicated and forward with any reports from your coach, manager and/or any other relevant witnesses.

MATCH DETAILS: Date: _____ Grade/Div: _____

Teams: _____ V _____

Dispute or Protest concerns one or more of the following (please circle): ATHLETE OFFICIAL UMPIRE PARENT SPECTATOR

Details of incident: (include time & quarter when incident occurred, as well as details of when a JNA Convener was requested)

(attach a report with further information if required)

Details of JNA Policy/Procedure or Netball Aust. Rule that has been contravened, or that supports this protest/dispute:

COMPLAINANTS DETAILS:

Signature: _____ Date: _____

Full name (please print): _____

Club & Team name: _____

ROLE: please circle: **ATHLETE** **OFFICIAL/UMPIRE** **COACH**
MANAGER **PARENT** **SPECTATOR**

Contact details: Mobile No: _____

Email: _____

Club President (Independent Team Manager) must sign:

Signature: _____ Date: _____

Please remember that a copy of this complaint shall be provided to all parties named in the complaint

Please note that NO PART of this complaint may be used in any dealings other than those conducted by Joondalup Netball Association

JNA OFFICE USE ONLY:

PROTEST/DISPUTE PROCEDURES:

1. Receive fee & form. Issue receipt.

Date fee lodged: _____ Receipt No: _____

2. Request supporting reports from both teams, umpires and coaches, as well as the Convener on duty.
3. JNA Policy/Procedure or Netball Australia rule being contravened/supported.

4. If hearing required:-

- a. Set date for hearing: _____

- b. Request attendance from all parties involved.

- c. Request neutral adjudicators: Executive member, Umpire representative, Club representative, outside representative.

- d. Hold the Hearing:

5. Outcome/Results:

